

Welcome!

We will get started in a few moments. A few logistics:

- As soon as the webinar gets underway, **we will be recording it**. We will make it available to registrants in our follow-up materials and publish on our website.
- Please feel free to use the **chat function** for any questions that come up during the discussion and direct them to a panelist if appropriate.
- If we run out of time to answer questions, we will include answers to them in our follow-up materials.

Water Data Prize Awards Ceremony

1:00 - 1:15 pm EPIC Welcome

1:15 - 1:40 pm: Presentations from Winners

1:40 - 2:00 pm: Facilitated Q&A

We build policies that deliver spectacular improvements in the speed of environmental progress.

Program Areas



- Water Infrastructure
- Water Quality Partnerships
- Procurement & Finance



- Restoration
- Mitigation on Tribal Lands
- Endangered Species

Why the Water Data Prize?



President Biden 

@POTUS

 United States government official



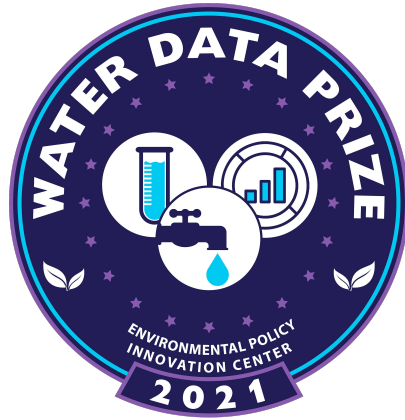
Let me be clear: Every American has a right to clean drinking water. The American Jobs Plan will finally make that a reality by replacing 100% of America's lead pipes and service lines.

2:30 PM · Apr 18, 2021 · The White House

The question we are ultimately trying to answer with the Water Data Prize is:

What do I need to have in my toolkit to quickly and efficiently remove all toxic lead pipes?

There are six awards



\$50,000 for Overall Winner

Outstanding idea to dramatically increase the pace and scale of lead pipe replacement

\$10,000 for Wildcard

Out of the box idea to quickly and equitably remove lead pipes

\$10,000 for winners per category



INVENTORY

Quickly & efficiently predict where toxic lead water pipes are.



MAPPING

Visualize data in an easy-to-understand and accessible format.



EQUITY

Develop criteria or resources that support equitable replacement programs.



COMMUNICATIONS

Communicate simple and effective strategies that will give water consumers useful, actionable information on lead.

Thank you to our judges of the Water Data Prize!

Tiffani Ashley Bell, The Human Utility

Al Cho, Xylem

Stephanie Cosco, Rogue Water

Lynn Thorp, National Campaigns Director, Clean Water Action

Alan Roberson, Association of State Drinking Water Administrators

Jeff Allenby, Center for Geospatial Solutions

Anna-Lisa Castle, Alliance for the Great Lakes

Jonathan Cuppett, Water Research Foundation

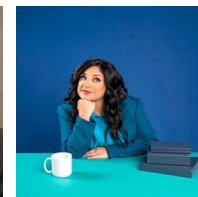
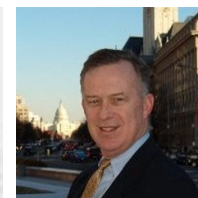
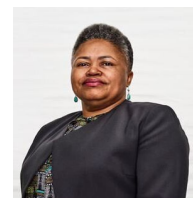
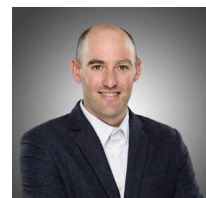
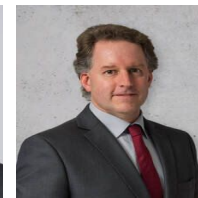
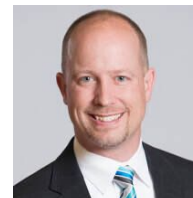
Amen Ra Mashariki, NVIDIA & Bezos Earth Fund

Monica Lewis-Patrick, We the People of Detroit

Alicia Smith, The Junction Coalition

Chris Sosnowski, WaterClick & Waterly

Jalonne White-Newsome, EGE^2



Each submission was judged based on:

- Level of Engagement
- Innovation
- Degree of Accessibility
- Ease of Implementation
- Public Health Implications
- Priorities
- Wowza

Highlights from the judging process

Chris Sosnowski, WaterClick & Waterly

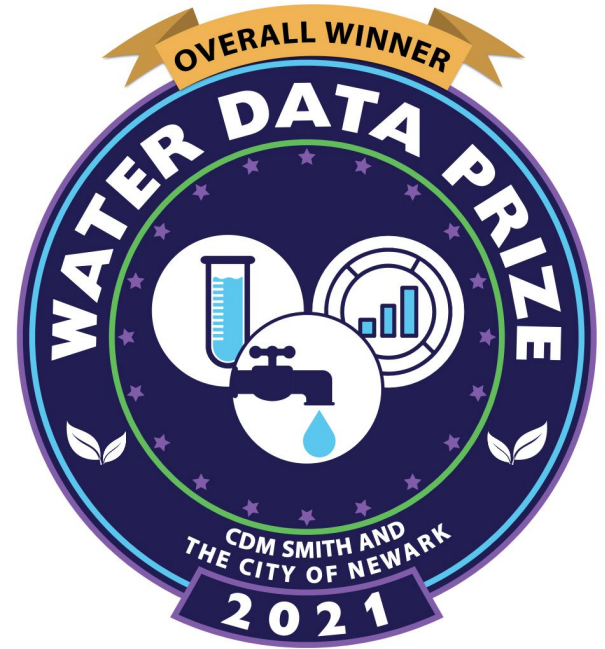
Awardees

CDM Smith and the City of Newark

Brian Kearney, CDM Smith

Sandra Kutzing, Tiffany Stewart, Mark Zito, Brian Farrelly, Shoshanna Page

Kareem Adeem, The City of Newark



Community Based Lead Service Line Replacement Program

Components of Newark's Successful Lead Service Line Replacement Program:



Education



Transparency

Education: Newark developed a multi-pronged communication campaign using many different forms of media. A designated website was developed as a repository for information and included additional features including interactive mapping and information on how to sign up for the program, find out information about their service and sampling results.

Transparency: Transparency and accountability are imperative in the pursuit of diversity, equity and inclusion. The City identified affirmative action goals to establish fair access to employment opportunities and create a program to reflect the demographics of the City.



Technology



No House Left Behind

Technology: The Newark program used innovative tools to plan, communicate, track and report replacements which ultimately improved efficiency, accuracy and lowered costs.

No House Left Behind: To ensure the program was available and equitable to all impacted residents, the City modified the program to be free and mandatory and through a local ordinance allowed tenants to provide access to the City to perform LSL replacements.

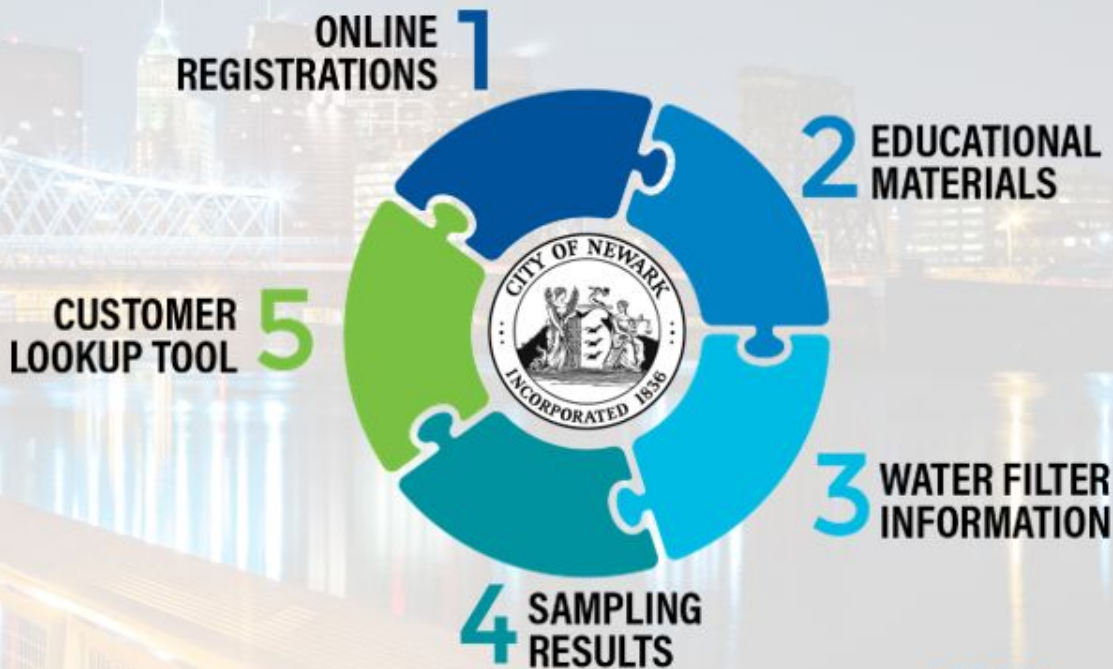
Community Based Lead Service Line Replacement Program

The City of Newark is committed to provide clean, safe and reliable drinking water to all:



Through this program we were able to replace over 23,000 LSLs in under 30 months and eliminate lead in drinking water at the customers' tap.

Technology was the key to executing this project expeditiously and efficiently utilizing the designated website www.newarklead serviceline.com as the central repository for information. In total this website saw over 360,000 page views.



120Water

Megan Glover, 120Water

Logan Hendrickson, Tom Bruns and Antony Rhine



What do I need to have in my toolkit to quickly and efficiently remove all toxic lead pipes?

A lead service line inventory!

And, over 70,000 PWSs in the US will be required to have an LSL for public and private side by 2024!



OUR PLATFORM TRANSFORMS how water programs are managed

Our **Digital Water Platform's** cloud software, kits and services transform how **Utilities, Facilities and State & Local Agencies** manage water programs such as lead reduction programs that protect public health.

Over 226 customers
across 30 states powered
by our **Digital Water Platform.**



AMERICAN WATER



Foundation for achieving compliance & removing lead pipes.



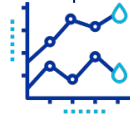
LSL Inventory
Location-based



School & Childcare
Facility Sampling



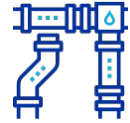
24-Hour Notice
Triggered Communication



Action & Trigger Level
15 ppb vs 10 ppb



“Find & Fix” Provision
Retest & Remediate



Replacement
Sampling & Filters



DATA MANAGEMENT
Unify & Report

KETOS

Kedar Dabhadkar, KETOS
Meena Sankaran, Ganesh Hegde and
Steve Shaffer



Digitizing The Water Industry | Real-Time Autonomous Water Intelligence

KETOS Shield

✓ Dozens of Parameters

Tested and Monitored in Real-Time including Environmental, Heavy Metals, Nutrients, Organics & Inorganics

✓ Autonomous Operation

Robotic Automation with Proprietary Patented Hardware & Software Intelligence Self Cleaning & Self Calibration Zero Data Drift

✓ Communications Infrastructure

Bidirectional, Smart Networked Communication (IoT) Cellular or Ethernet LAN



KETOS Platform

✓ Enterprise Grade Software

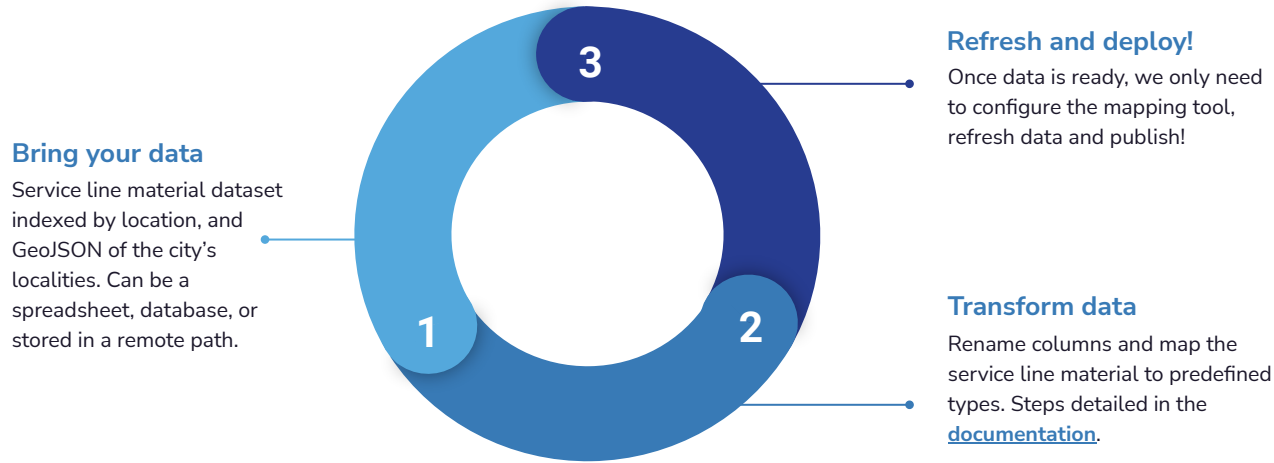
Alerts & Notifications Actionable
Insights Operational Analytics
Process Optimization

✓ Data Integration

3rd Party Data Integration with
Bi-Directional Data Sharing

Fully integrated water testing & monitoring solution

A New Map Can Be Built In 3 Steps



Universal data model

Dimensional data model (star schema) to define relationships between various datasets.

Decoupled storage and visualization

Conceptually separate the data model layer from the visualization layer.

Convey information in stages

Share insights gradually instead of overwhelming the users with data "all-at-once".

User-friendly design

Animated guides, tutorials, and user-friendly illustrations of public and private service line materials.

More engagement with data

Allow users to download all the data involved in making a visual.

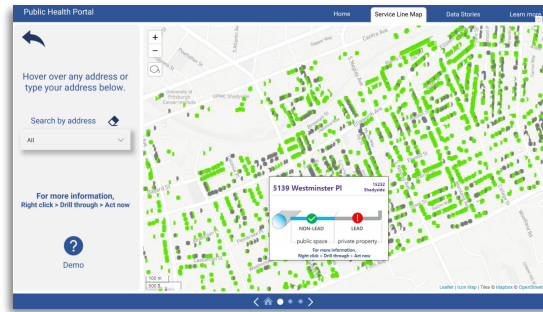
Quick Tour Of Our Mapping Solution

Section 1. Tutorial



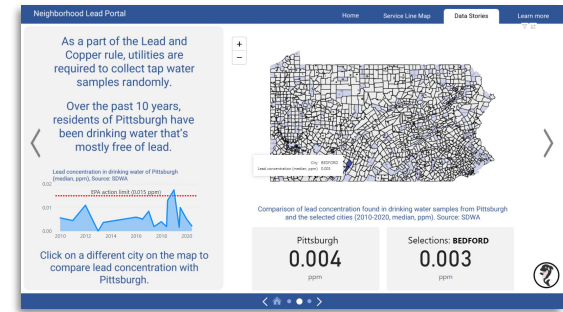
Tutorial describing how to navigate and read the map.

Section 2. Map



Map showing type of material used in the public and private sides of a service line.

Section 3. Other insights



Optional data stories to communicate additional metrics of interest like LCR violations.

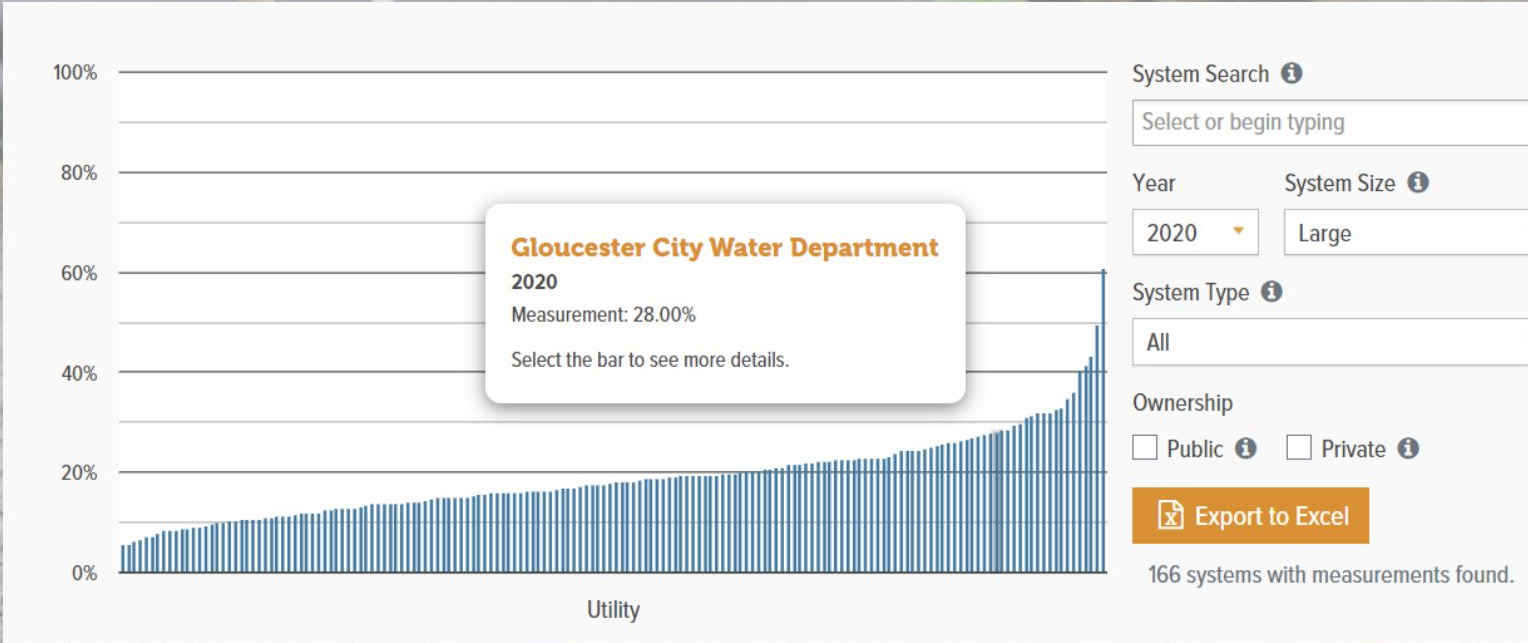
Demo application is deployed [here](#).

Jersey Water Works and New Jersey Future

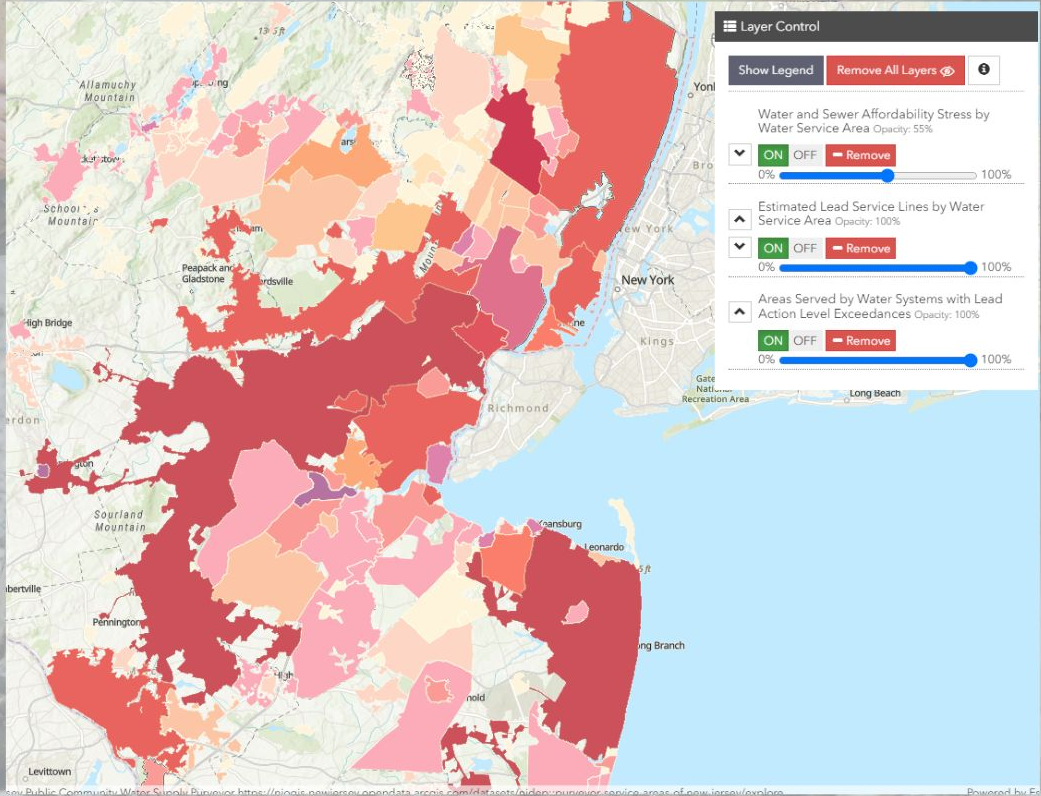
Jyoti Venketraman, New Jersey Future
Andrew Tabas, Kimberley Irby
Jersey WaterCheck Data Advisory Committee and Water
Risk and Equity Subcommittee



Demonstrating Affordability Stress in New Jersey at a Granular Utility Level



Converging Equity Challenges: Affordability Stress and Lead Service Lines are Prevalent Across the State



Source: Public Community Water Supplier Provider <https://gisinfo.newjersey.gov/open-data-arcgis.com/datasets/ajdr/water-supplier-provider-service-areas-of-nj-new-jersey/overlay> Powered by Esri

Raftelis

Samantha Villegas, Raftelis
Jeff Bronowski and Matt Wittern



What it takes to communicate *well*

01

Know Your
Audience

02

Translate
English to
English

03

Think Like
Them

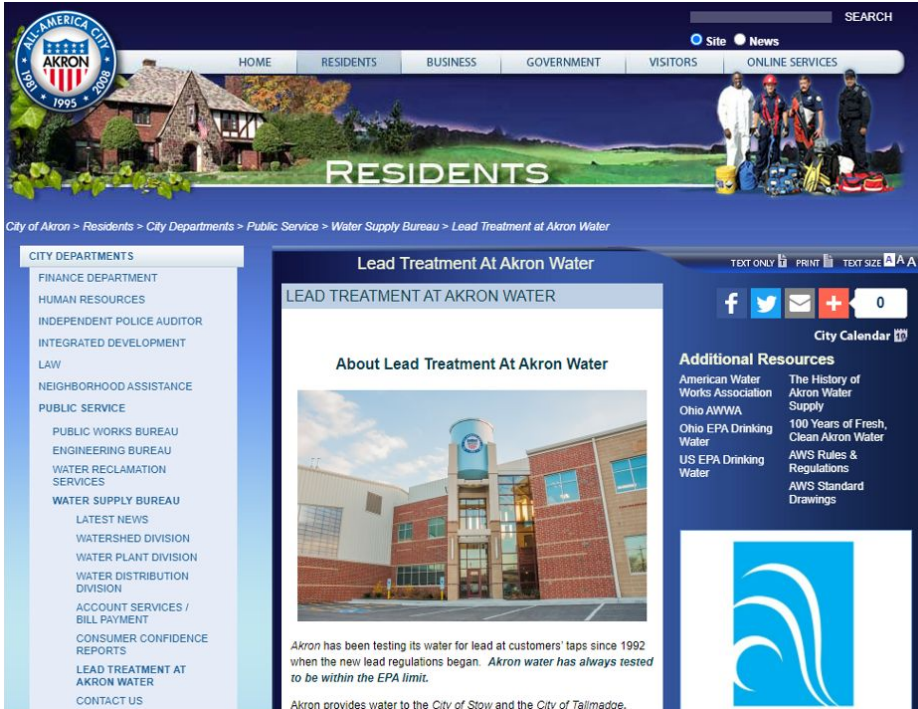
04

Use
Pictures
With People

05

Show Don't
Tell

[Lead Treatment at Akron Water : City of Akron \(akronohio.gov\)](http://akronohio.gov)



The screenshot shows the City of Akron website's 'Residents' page. The top navigation bar includes 'HOME', 'RESIDENTS', 'BUSINESS', 'GOVERNMENT', 'VISITORS', and 'ONLINE SERVICES'. The main content area is titled 'Lead Treatment At Akron Water' and features a sub-header 'LEAD TREATMENT AT AKRON WATER'. Below this is a section titled 'About Lead Treatment At Akron Water' with an image of the Akron Water Supply Bureau building. To the right of the main content are social media icons and a 'City Calendar' link. A sidebar on the left lists various city departments, including 'WATER SUPPLY BUREAU' and 'LATEST NEWS'. The bottom of the page contains a paragraph of text and a blue logo with white waves.

City of Akron > Residents > City Departments > Public Service > Water Supply Bureau > Lead Treatment at Akron Water

Lead Treatment At Akron Water

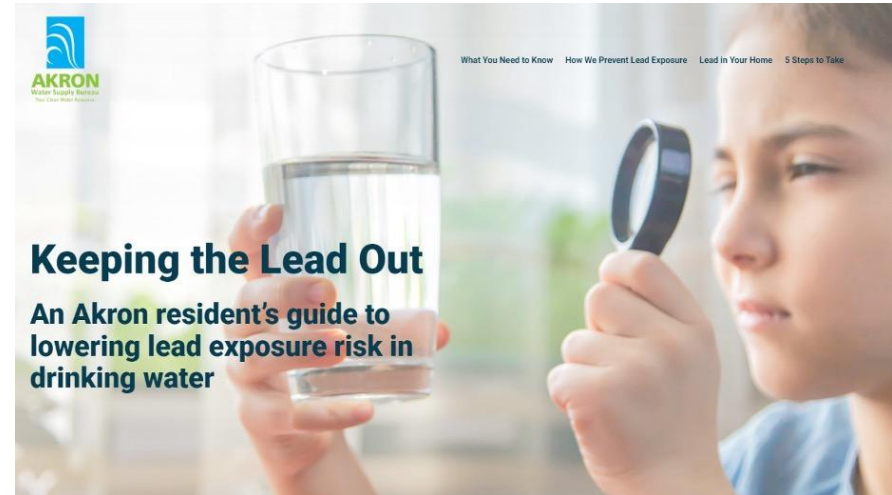
LEAD TREATMENT AT AKRON WATER

About Lead Treatment At Akron Water

Akron has been testing its water for lead at customers' taps since 1992 when the new lead regulations began. *Akron water has always tested to be within the EPA limit.*

Akron provides water to the City of Stow and the City of Tallmadge.

[Lead Treatment at Akron Water \(squarespace.com\)](http://squarespace.com)



The screenshot shows a webpage titled 'Keeping the Lead Out' with the subtitle 'An Akron resident's guide to lowering lead exposure risk in drinking water'. The background image shows a young girl holding a magnifying glass over a glass of water. The top right corner has a navigation menu with links: 'What You Need to Know', 'How We Prevent Lead Exposure', 'Lead In Your Home', and '5 Steps to Take'. The AKRON Water Supply Bureau logo is visible in the top left corner.

Keeping the Lead Out

An Akron resident's guide to lowering lead exposure risk in drinking water

Center for Neighborhood Technology

Anna Wolf, CNT

Peter Haas and Paul Esling, CNT

Ian Robinson and Eric Schwartz, BlueConduit

Laura Gilligan, Liz Mitchell, and Sue Hallen, IBM



DEVELOPING LEAD SERVICE LINE INVENTORIES USING PREDICTIVE ANALYTICS

A COMMUNITY PLAYBOOK

Step 0
*Understand the
environment*

Step 1
*Data
Identification*

Step 2
Data Gathering

Step 3
Data Ingestion

Step 4
*Analyze and Data
Visualization*

Step 5
Use and Maintain

Step 6
Leverage the Data

Goals and
Objectives

Gather and Analyze

Leverage and maintain

Prepared by
IBM Service Corps
Center for Neighborhood Technology
[BlueConduit](#)

September 15, 2021



Key Takeaways

Define Goals and Set Limits

- Define the goals and data usage early, this drives the data requirements, the output required and the audience for the analysis

Data Accessibility and Quality are key!

- Understanding the quality and relevance of the sources takes patience
- Some communities may only have paper records, and may be of varying formats and quality
- Understand your budget for scanning and analysis

Make Fast Decisions

- Does the community support the effort?
- Understand the data quality and depth of scan - is OCR worth the effort?
- When to go manual versus automated: size of effort, cost of solutions – i.e., can you obtain enough useful data to make the modeling process worthwhile and effective?



Discussion / Q & A

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